

Retired Third-Party Product Support

End-of-support dates for third-party products
Release OMNITRACKER Version 10.8.0
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General Notes

OMNINET makes no warranty, implied or otherwise, about the performance or reliability of the mentioned third-party products. Existing older versions of the products listed, are out of support, even though these older versions are not in the list.

End-of-Support Dates

OMNINET technical support will no longer provide support for the following third party products if the indicated end-of-support date is reached. This document lists the end-of-support dates of the mainly used third-party-products. Only the last version for which support has expired of a specific Product listed and marked by bold characters. Older Versions (also no longer supported) are not listed.

OMNITRACKER versions published after an end-of-support date, are not tested with the expired third party product versions.

Product	End-Of-Support Date
Crystal Reports	
Crystal Reports 2011 (or older)	31-DEC-2015
Crystal Reports 2013	31-DEC-2018
Crystal Reports 2016	31-DEC-2020 „Please have a look into document "SAP Crystal Products - End of Mainstream Maintenance Dates" (http://scn.sap.com/docs/DOC-44670) and check the End of Mainstream Maintenance date depending on the Crystal Reports version you use (if link does not exist any longer please search on www.sap.com).”
Internet Explorer	
Internet Explorer 8 (or older)	12-JAN-2016
Internet Explorer 9 and following	Based on support of Microsoft: Beginning January 12, 2016, only the most current version of Internet Explorer available for a supported operating system will receive technical support and security updates. Please visit the Internet Explorer

	Support Lifecycle Policy FAQ here http://support.microsoft.com/gp/Microsoft-Internet-Explorer for list of supported operating systems and browser combinations. IE9 is additionally no longer supported using OT version 10.6.0 or newer
Mozilla Firefox	
45 ESR	13-JUN-2017
52 ESR	Q2-2018
Microsoft Office	
MS Office 2010 (or older)	13-OCT-2015
MS Office 2013	10-APR-2018
MS Office 2016	13-OCT-2020
Oracle Database	
Oracle Database 11.2 (or older)	01-JAN-2015
Oracle Database 12.1	Please have a look into chapter "Oracle Database Releases" of http://www.oracle.com/us/support/library/lifetime-support-technology-069183.pdf and check the Premier Support Ends date depending on the version you use (if link does not exist any longer please search on www.oracle.com). Please be informed that cause of a defect in Oracle Database 12.1.0.2 you cannot use 12.1.0.2 The last end-of support date of the different versions is: 01-JUL-2018
SQL Server	
SQL Server 2008 (or older)	08-JUL-2014
SQL Server 2012	11-JUL-2017
SQL Server 2014	9-JUL-2019

SQL Server 2016	13-JUL-2021
Microsoft Windows	
Windows XP (or older)	08-APR-2014
Windows Vista	11-APR-2017
Windows 7	14-JAN-2020
Windows 8/8.1	10-JAN-2023
Windows 10	Please have a look on https://support.microsoft.com/en-us/lifecycle for the "Extended Support End Date" of you version. We will not support longer as the date listed there, but latest: 14-OCT-2025
Windows Server	
Windows Server 2003	14-JUL-2015
Windows Server 2008	14-JAN-2020
Windows Server 2012	10-OCT-2023
Windows Server 2016	11-JAN-2027