

# Retired Third-Party Product Support

End-of-support dates for third-party products  
Release OMNITRACKER Version 11.0.0  
Version: 18.10.2017

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## General Notes

OMNINET makes no warranty, implied or otherwise, about the performance or reliability of the mentioned third-party products. Existing older versions of the products listed, are out of support, even though these older versions are not in the list.

## End-of-Support Dates

OMNINET technical support will no longer provide support for the following third party products if the indicated end-of-support date is reached. This document lists the end-of-support dates of the mainly used third-party-products. Only the last version for which support has expired of a specific Product listed and marked by bold characters. Older Versions (also no longer supported) are not listed.

OMNITRACKER versions published after an end-of-support date, are not tested with the expired third party product versions.

| Product                                | End-Of-Support Date   |
|--|---|
| Crystal Reports                        |   |
| <b>Crystal Reports 2011 (or older)</b> | <b>31-DEC-2015</b>  |
| Crystal Reports 2013                   | 31-DEC-2018   |
| Crystal Reports 2016                   | 31-DEC-2020<br>„Please have a look into document "SAP Crystal Products - End of Mainstream Maintenance Dates" ( <a href="http://scn.sap.com/docs/DOC-44670">http://scn.sap.com/docs/DOC-44670</a> )<br>and check the End of Mainstream Maintenance date depending on the Crystal Reports version you use (if link does not exist any longer please search on <a href="http://www.sap.com">www.sap.com</a> ).” |
| Internet Explorer                      |   |
| <b>Internet Explorer 8 (or older)</b>  | <b>12-JAN-2016</b>  |
| Internet Explorer 9 and following      | Based on support of Microsoft:<br>Beginning January 12, 2016, only the most current version of Internet Explorer available for a supported operating system will receive technical support and security updates. Please visit the Internet Explorer   |

|  |  |
|--|--|
|  | Support Lifecycle Policy FAQ here <a href="http://support.microsoft.com/gp/Microsoft-Internet-Explorer">http://support.microsoft.com/gp/Microsoft-Internet-Explorer</a> for list of supported operating systems and browser combinations.<br><b>IE9 is additionally no longer supported using OT version 10.6.0 or newer</b>   |
| Mozilla Firefox                        |  |
| <b>45 ESR</b>                          | <b>13-JUN-2017</b>   |
| 52 ESR                                 | Q2-2018  |
| Microsoft Office                       |  |
| <b>MS Office 2010 (or older)</b>       | <b>13-OCT-2015</b>   |
| MS Office 2013                         | 10-APR-2018  |
| MS Office 2016                         | 13-OCT-2020  |
| Oracle Database                        |  |
| <b>Oracle Database 11.2 (or older)</b> | <b>01-JAN-2015</b>   |
| Oracle Database 12.1                   | Please have a look into chapter "Oracle Database Releases" of <a href="http://www.oracle.com/us/support/library/lifetime-support-technology-069183.pdf">http://www.oracle.com/us/support/library/lifetime-support-technology-069183.pdf</a> and check the Premier Support Ends date depending on the version you use (if link does not exist any longer please search on <a href="http://www.oracle.com">www.oracle.com</a> ).<br><br>Please be informed that cause of a defect in Oracle Database 12.1.0.2 you cannot use 12.1.0.2<br><br>The last end-of support date of the different versions is:<br><br>01-JUL-2018 |
| SQL Server                             |  |
| <b>SQL Server 2012</b>                 | <b>11-JUL-2017</b>   |
| SQL Server 2014                        | 9-JUL-2019   |
| SQL Server 2016                        | 13-JUL-2021  |

| Microsoft Windows            |  |
|------------------------------|--|
| <b>Windows XP (or older)</b> | <b>08-APR-2014</b>   |
| <b>Windows Vista</b>         | <b>11-APR-2017</b>   |
| Windows 7                    | 14-JAN-2020  |
| Windows 8/8.1                | 10-JAN-2023  |
| Windows 10                   | <p>Please have a look on <a href="https://support.microsoft.com/en-us/lifecycle">https://support.microsoft.com/en-us/lifecycle</a> for the "Extended Support End Date" of you version. We will not support longer as the date listed there, but latest:</p> <p>14-OCT-2025</p> |
| Windows Server               |  |
| <b>Windows Server 2008</b>   | <b>19-APR-2013</b>   |
| Windows Server 2012          | 10-OCT-2023  |
| Windows Server 2016          | 11-JAN-2027  |